



Scrutiny Committee

Tuesday 6 January 2015 at 7.00 pm

Board Rooms 3, 4 & 5 - Brent Civic Centre, Engineers Way, Wembley HA9 0FJ

Membership:

Members

Councillors:

A Choudry (Chair)
Colwill (Vice-Chair)
Allie
Daly
W Mitchell Murray
Oladapo
Shahzad
Southwood

Substitute Members

Councillors:

Agha, J Mitchell Murray, Nerva, RS Patel, Ketan Sheth, Stopp and Thomas

Councillors:

Kansagra and BM Patel

Co-opted Members

Ms Christine Cargill
Mr Alloysius Frederick
Mrs Hawra Imame
Dr J Levison
Vacancy (Parent Governor Representative)
Vacancy (Parent Governor Representative)

Observers

Ms J Cooper
Mrs L Gouldbourne
Ms C Jolinon
Brent Youth Parliament representatives

For further information contact: Toby Howes, Senior Democratic Services Officer
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For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit:

www.brent.gov.uk/committees

The press and public are welcome to attend this meeting

Agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members.

Item	Page
1 Declarations of interests	
Members are invited to declare at this stage of the meeting, any relevant financial or other interest in the items on this agenda.	
2 Deputations (if any)	
3 Minutes of the previous meeting	<u>To Follow</u>
The minutes of the previous meeting are not currently available and will be circulated in advance of the meeting.	
4 Matters arising	
5 Safer Brent Partnership Annual Report 2013 - 2014	1 - 18
The Annual Report of the Safer Brent Partnership (SBP) is attached for the committee's consideration. The Partnership is the statutory community safety partnership established under section 5 of the Crime and Disorder Act 1998. The council has a legal responsibility to consider the impact of crime and disorder in relation to council services and to collaborate with local partners to reduce crime, disorder, substance misuse and reoffending. The Annual Report guides the work of the partnership and helps to ensure that resources are targeted at areas of need. The Scrutiny Committee is legally required to consider the work of the Safer Brent Partnership at least once during each municipal year.	
6 Interim feedback from the Budget Scrutiny Task group	
The Budget Scrutiny Task group has held discussions with each of the Strategic Directors and the Deputy Leader regarding the proposed Budget options for 2015 – 2017. They will provide their initial feedback on the Budget options presented to Full Council in December which are currently the subject of consultation. Report to follow.	
	<u>To Follow</u>

7 Scrutiny Committee Forward Plan 2014/15

19 - 20

The forward plan for the scrutiny committee is attached for members' consideration.

8 Any other urgent business

Notice of items to be raised under this heading must be given in writing to the Democratic Services Manager or his representative before the meeting in accordance with Standing Order 64.

Date of the next meeting: Tuesday 10 February 2015



Please remember to switch your mobile phone to ***silent*** during the meeting.

- The meeting room is accessible by lift and seats will be provided for members of the public.



Scrutiny Committee

6 January 2015

Report from the Assistant Chief Executive

For Action

Wards Affected:
ALL

Safer Brent Partnership Annual Report 2013 - 2014

1.0 Summary

1.1 This covering report accompanies the Annual Report 2013 – 2014 from the Brent Safer Partnership. The Safer Brent Partnership is the statutory community safety partnership under section 5 of the Crime and Disorder Act 1998. Under the act the council has a legal responsibility to consider the impact of crime and disorder in relation to council services and to collaborate with local partners to reduce crime, disorder, substance misuse and reoffending. The Partnership produces a strategy and annual report to guide its work and focus resources on those areas of need. In addition, a number of operational sub-groups of the main Partnership Board lead on implementing specific priorities within the strategy.

1.2 The Scrutiny Committee is legally required to consider the work of the Safer Brent Partnership at least once during each municipal year.

2.0 Recommendations

2.1 Members of the Scrutiny Committee are requested to consider the annual report from the Safer Brent Partnership and to comment as appropriate.

3.0 Detail

3.1 The Safer Brent Partnership is the statutory community safety partnership for the Borough. The Partnership is composed of the following 'Responsible Authorities' under the Crime and Disorder Act 1998.

- London Borough of Brent
- Metropolitan Police
- London Fire Brigade

- National Probation Service
- Community Rehabilitation Company
- NHS Brent Clinical Commissioning Group

3.2 The Safer Brent Partnership are responsible for undertaking an annual assessment of the crime and disorder issues in the borough and setting strategic priorities for the reduction of crime and disorder. Its work is supported by a number of operational subgroups. The Safer Brent Partnership is chaired by the Chief Executive of Brent Council, Christine Gilbert. Members of the Safer Brent Partnership will be in attendance at the Scrutiny meeting to answer Member's questions.

3.3 The work of the Safer Brent Partnership during the period 2013 – 2014 was focused on six priorities. These were:-

- Reducing Crime and stopping reoffending.
- Reducing violence against women and girls
- Reducing anti-social behaviour
- Reducing the use and misuse of drugs and alcohol
- Preventing and reducing youth offending and re-offending
- Increasing confidence and resident satisfaction and reducing the fear of crime

3.4 Members of the Scrutiny Committee are requested to consider the annual report from the Safer Brent Partnership and the outcomes from their work.

Contact Officers

Cathy Tyson
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Safer Brent Partnership

Annual Report 2013-2014

Introduction

This report describes the activities of the Safer Brent Partnership in support of its 2013-14 crime and disorder reduction strategy.

What is the Safer Brent Partnership?

The Safer Brent Partnership is the statutory community safety partnership under s5 of the Crime and Disorder Act 1998. It confers a legal responsibility on the agencies named below to consider the impact on crime and disorder of everything that they do, and to jointly create a strategy to reduce crime, disorder, substance misuse and reoffending in Brent. Those agencies – known as “Responsible Authorities” are:

- London Borough of Brent
- Metropolitan Police
- London Fire Brigade
- National Probation Service
- Community Rehabilitation Company
- NHS Brent Clinical Commissioning Group

Representatives from the responsible authorities meet bimonthly to oversee the work of the partnership. This group is responsible for undertaking an annual review of current crime and disorder issues, called a ‘strategic assessment’, to ensure that the partnership can focus resources where they are most needed.

Priority areas are identified from the strategic assessment process and a partnership plan is produced to outline how the issues will be tackled. Operational work is co-ordinated through a range of partnership sub-groups which identify relevant actions to address each priority area; these are captured in action plans.

Priorities 2013-14

The partnership agreed its new vision and strategy in June 2013. Its vision was:

“A strong, safe, fair and just Brent where individuals and communities are safe from harm.”

The work of the Safer Brent Partnership (SBP) will be underpinned by an evidence-based approach using a clear needs assessment of the key issues facing the people and communities of Brent. The Partnership will use this needs assessment to advise on the direction needed from organisations, statutory agencies and partnerships in order to prevent harm or to mitigate its impact. It is also fundamental to the SPB that engaged and cohesive communities, where members of a community take individual and collective responsibility for the wellbeing of others, are best placed to reduce the levels of harm experienced within that community and be more resilient if harm should occur. These issues will be more effectively tackled if all partners – local residents, businesses, community, faith and voluntary sectors and city services – work together in a co-ordinated way. This Community Safety Strategy provides a framework for co-ordinated activity across partners.

The work of the Partnership in pursuing the strategy will improve the quality of life for all those who live in, work or visit Brent, achieving more by combining resources at a time when overall resources across all public agencies are diminishing.

The strategy set six priorities:

Reducing crime - *targeting areas of key community concern and working to stop offenders repeating their crimes:*

- Residential burglary
- Crime hotspots
- Integrated Offender Management

Reducing Violence against women and girls - *supporting victims of these crimes and bringing the perpetrators to justice:*

- Domestic violence
- Female genital mutilation
- Sexual exploitation (incl. trafficking & prostitution)

Reducing anti-social behaviour – *tackling ways of behaving that make people feel uncomfortable or unsafe in our shared public spaces:*

- Hate crime
- Safer Neighbourhoods (including enviro-crime)

Reducing the use and misuse of drugs and alcohol – *helping people overcome their addictions and stopping drug dealing*

- Prevention
- Treatment
- Enforcement

Preventing & reducing youth offending and re-offending – *encouraging & supporting young people to stay out of crime*

- Gangs
- Prevention & restorative justice
- Life diversionary schemes

Increasing confidence & satisfaction – *building confident and strong communities where people feel safe and valued*

- Prevent
- Reducing fear of crime & perception of crime
- Fire safety & awareness

Priority 1: Reducing Crime

Why was it a priority?

Crime is a key concern for residents of Brent. The Metropolitan Police have been set a target of a 20% reduction in crime over four years by the Deputy Mayor for Crime and Policing. This will be achieved not just on the prevention of crime and the enforcement activity associated with it, but in managing offenders and providing them with holistic support to change their patterns of behaviour by tackling the underlying causes associated with offending.

WHAT DO WE WANT TO ACHIEVE?

We sought to focus efforts on the “MOPAC 7” – seven crime types most of concern in London. These are burglary, robbery, theft of a motor vehicle, theft from a motor vehicle, theft from a person, criminal damage and violence with injury. Each of these had a target of 5% reduction, other than criminal damage, which had a target reduction of 3.1%.

What did we do?

- Reduce incidents of MOPAC 7 crimes
 - Developed stronger community resilience through voluntary sector networks, enabling a stronger capable guardian and developing communication channels
 - Used Smartwater for target hardening in vulnerable locations
 - Implemented Operation Autumn Nights: tackling the seasonal spike in burglary, ASB and robbery
 - Implemented Operation Ringtone: policing the night time economy and crowded places, second hand markets and in the cafes and coffee shops where victims are preyed upon.
 - Implemented Operation Big Wing: a regular London-wide crackdown on perpetrators of key crime types
 - Identified licensed premises which have high incidence of crime and disorder or consistent breaches of licensing regulations
- Engage hard-to-reach and vulnerable groups or those groups that are susceptible to certain crime types
 - Undertake an awareness-raising campaign amongst target groups – schools, homeowners, vehicles – in target areas
 - Identified following susceptible groups: Teenagers (CSE and phone theft); Asian worshippers (gold theft); Night Time Economy users (violence and theft)
 - Operation Nugget, crime prevention engagement within religious premises linked to Asian gold theft delivered during Winter Nights.
 - Operation Condor crime prevention campaign within licensed premises to reduce incidents of phone theft & violence with injury linked to Winter Nights.
 - Sexting presentation delivered via school SPOCS.
- To reduce the reoffending rate of those in the IOM cohort
 - Review Integrated Offender Management (IOM) scheme to develop and implement a partnership approach to the needs of those in the IOM cohort.
 - Successfully bid for £100k of funding from MOPAC for IOM co-ordination and addressing needs of offenders on the cohort

How successful was it?

Indicator	Baseline	Target	13-14 Out-turn	RAG
Total number of incidents of violence with injury	2,283	2,180	2,394	
Total number of incidents of robbery	1,455	1,381	1,125	
Total number of incidents of burglary	3,706	3,521	2,852	
Total number of incidents of Theft (of a Motor Vehicle)	581	552	578	
Total number of incidents of Theft (from a Motor Vehicle)	2,220	2,112	2,008	
Total number of incidents of Theft from the person	907	862	908	
Total number of incidents of Vandalism (criminal damage)	1,984	2,014	1,957	

Priority 2: Reducing Violence against Women and Girls

Why was it a priority?

Violence against women and girls (VAWG) is a key issue for Brent and requires a multi-agency approach to tackle it successfully. VAWG is not simply a synonym for domestic abuse, although domestic abuse is a key part of a successful VAWG strategy. VAWG incorporates domestic abuse, sexual violence, stalking, prostitution, female genital mutilation, honour-based violence, forced marriage and human trafficking. We aim to tackle these issues through a three-pronged approach of *Prevention, Protection and Prosecution*.

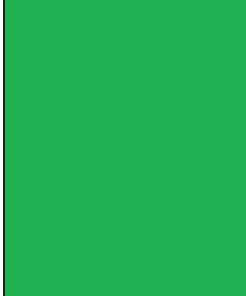
What did we do?

- To raise public awareness about (VAWG) to a diverse community, providing guidance and support
 - Developed and implemented a communication strategy to improve access to information, signposting and referrals to appropriate services for survivors and perpetrators of VAWG
 - Worked with the Poppy Trust to provide 'trafficking watch' awareness training to LJAG members, Safer Neighbourhood Teams and Neighbourhood Watch groups
 - Coordinated and delivered awareness sessions on Multi-Agency Risk Assessment Conference (MARAC) to Brent frontline support staff and partners
 - Worked in conjunction with partners to promote the White Ribbon Campaign and awareness of the power of men to challenge violence and make a stand against male violence
 - Compiled and disseminated MARAC information leaflet to community groups
 - Linked the work plans of the VAWG agenda with that of the work on gangs to highlight the risk of domestic abuse, gender-based violence and sexual exploitation in that setting.
- To change attitudes and behaviours that may foster domestic abuse, especially among young people
 - Worked with voluntary sector and community partners to campaign against female genital mutilation through the provision of workshops and events
 - Continued to develop and strengthen the co-ordinated approach to detection, arrest, conviction and effective sentencing of perpetrators for domestic violence
- To ensure perpetrators are held to account and brought to justice.
 - Continued work through Operation Dauntless allows us to identify, monitor and arrest perpetrators of Domestic Abuse using the positive arrest policy.
 - We continue to focus on the top 10 perpetrators, maximising safeguarding for repeat victims. The MPS have increased resources in to the Community Safety Unit to deal with an uplift in reporting.
 - Commissioned a specialist domestic violence perpetrator programme to based in the Family Solutions team
- To protect survivors

- Developed a whole-family approach to families suffering domestic abuse through the Troubled Families programme, where domestic abuse is now a local criteria for entry onto the scheme
- Work in conjunction with the West London Rape Crisis Steering Group to deliver rape crisis provision in Brent
- Participated in Brent's review of vulnerable groups to identify referral pathways for young people at risk of child sexual exploitation and FGM
- Referred high risk cases to the Multi-Agency Risk Assessment Conference (MARAC) in line with Coordinated Action Against Domestic Abuse (CAADA) guidance to ensure all high risk victims of DV are referred to the Brent MARAC
- Supported street-based sex workers to exit prostitution via provision of a dedicated programme commissioned through CRI.

How successful was it?

Indicator	Baseline	Target	13-14 Out-turn	RAG
% Sanctioned Detection rate for DV perpetrators	44.4%	50%	44.9%	Green
Nr of high risk cases heard at MARAC	341	342	313	Red
% of women who engaged with ADVANCE services after being referred	75%	76%	81%	Yellow
% of survivors who feel confident in knowing how to access help and support compared to intake	99%	100%	96%	Yellow
% of survivors who report feeling safer at the point of exiting Advance services compared with intake	92%	93%	86%	Red
% of survivors for whom their risk has been reduced since using ADVANCE services	62%	63%	65%	Green

% of women reported a cessation of physical abuse, emotional abuse, harassment and controlling behaviours	66%	64%	72%	
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Priority 3: Reducing Anti-Social Behaviour

Why was it a priority?

Anti-social behaviour (ASB) is highlighted as a key concern for residents of Brent. Visible evidence of disorder through unchallenged anti-social behaviour leads to less secure communities, and can impact negatively on feelings of safety and mental health. Environmental ASB is expensive to react to and leads communities to consider their neighbourhoods negatively, which in turn leads to social disorganisation.

What did we do?

- Improve approach to identifying and managing risk and vulnerability of ASB victims and complainants
 - Developed and implemented new Risk Assessment Matrix to help understand the most vulnerable victims and complainants and prioritise services to them
 - Established Community MARAC to provide multi-agency case management process for the most vulnerable individuals in Brent
 - Developed referral pathway for families involved with ASB to be managed through the Family Solutions team (Troubled Families programme) to address the underlying causes of their behaviour
- Increase public confidence and satisfaction through effective community involvement in identifying and responding to local and neighbourhood concerns
 - Ward priorities identified by community engagement at a neighbourhood level in partnership with local ward councillors through ward panels, ward working process, targeted responses and partnership working to address concerns
 - Identified voluntary sector groups, Neighbourhood Watch schemes, community and residents groups to be mapped onto the GIS Community Safety Map to coproduce solutions to crime and disorder in hotspot areas
 - Ward and cluster priorities identified and held to account through Safer Neighbourhood Board
 - Assisted with delivering five partnership weeks of action in areas of high crime/ ASB or where residents are particularly concerned about crime and ASB
 - Used the Local Joint Action Group process to identify and tackle ASB problems in partnership
- Tackled the offending behaviour of those causing the most harm to the community through their anti-social behaviour
 - Used a range of tools and powers (including environmental powers) to respond to ASB issues including establishing protocols and working practices for changing legislation, including 90 of ASBOs and 11 Dispersal Zones
 - Established a multi-agency Anti-Social Behaviour Perpetrator Panel to case manage those whose behaviour is having the most significant impact on the community in the pre-criminal space.
 - Ran Operation Curreen to tackle ASB during the 2014 World Cup

How successful was it?

Indicator	Baseline	Target	13-14 Out-turn	RAG
% of people worried about ASB	23%	Decrease	24%	

Due to a lack of baseline data and the difficulties of setting effective KPIs for ASB, we were only able to report on a single indicator for ASB for 2013-14. We will work with neighbouring authorities to set meaningful ASB indicators for 2014-15.

Priority 4: Reducing the use and misuse of drugs and alcohol

Why was it a priority?

Substance misuse is a key driver of crime and disorder. In terms of illegal drugs, there are three main associated crimes: The first is possession, including for personal use, and supply under the Misuse of Drugs Act. The second is the violence and intimidation committed by organised criminals fighting for territory in the illicit drug trade. The third is acquisitive crime committed by people whose drug use has become an addiction. Their offending often escalates to keep up with the rising cost of their drug use. Estimates suggest that drug addicts commit between a third and a half of all acquisitive crime. Some also support their use via low-level dealing or prostitution.

As well as crime associated with the supply and use of illegal drugs, there are significant issues with alcohol as a driver of crime, especially violent crime. Alcohol is also linked with street drinking, which is a visible indicator of disorder and hence a factor in making communities feel less safe. Licensed premises need to be well managed and those premises responsible for disorder must be held to account.

Our approach to these issues is holistic and seeks to tackle the problem at each point, taking enforcement action where appropriate, but also seeking to refer problematic drug and alcohol users into effective treatment and diversion in order to minimise the impact of their behaviours on the wider community.

What did we do?

- Encouraged those who are engaged in treatment programmes to engage in recovery programmes to lead healthy, crime free and drug free lifestyles
 - Increased the number of opiate users that successfully complete treatment programmes
 - Reduced service costs in relation to ongoing prescribing cost
 - Reduced service costs in relation to representation back into treatment services.
 - Reduced re-offending by sign posting offenders into recovery based treatment programmes.
 - Increased the number of non opiate users that successfully complete treatment programmes
 - Increase the number of alcohol users that successfully complete treatment programmes
- Developed opportunities for education, training and employment for service users
 - Increased number of services users securing employment, training and education.
- Effecting clinical services which promote recovery and harm reduction
 - Clinical governance Leads in place for all providers.
 - Shared care governance meetings involving all providers take place monthly.
 - Provide training for clinical nursing staff in services commissioned by the DAAT to ensure capability to undertake a full range of BBV interventions including testing for HIV Hepatitis B (HBV) and Hepatitis C (HCV)
- To reduce the risk of harm associated with substance misuse and the sex industry

- Provided a direct access care pathway with 72- hour turnaround time, to enable rapid access to health and social care services including access to emergency accommodation and sexual health services for those involved in on street sex work and at immediate risk from violence
- Targeted outreach work undertaken by CRI Brent in identified hotspots
- Outreach nurse in post to offer harm reduction advice and rapid access to sexual health services hotspots
- To ensure successful enforcement action against those supplying drugs into our community
 - Instigate tenancy proceedings against those found guilty of the supply of illegal drugs in social housing
 - Adopted and implemented a problem-solving partnership approach to tackle organised crime networks involved with the supply of drugs in Brent
 - To tackle the main gangs linked with the supply of drugs in Brent through enforcement and diversion and the call-in approach
- To ensure a less visible impact of drugs and alcohol in Brent
 - Enforced the borough-wide controlled drinking zone to tackle visible street drinking in Brent
 - Identified and addressed open drugs markets, using intelligence and enforcement
 - Identified the most problematic licensed and unlicensed premises driving crime and disorder, and closing down where possible
 - Dealt with 620 licensing applications, sent 19 warning letters and held 10 licensing reviews, with one closure
 - Developed and implemented a strategy to better understand and disrupt money laundering and other associated quasi-legitimate activity associated with organised crime networks including housing and benefit fraud

How successful was it?

Objective	Baseline	Target	Outturn	RAG
% of successful completions as criminal justice clients in Opiate drug treatment	12.6%	10% to 14%	14.7%	
% of successful completions as criminal justice clients in Non-Opiate drug treatment	47.4%	40% to 54%	45.9%	
% of successful completions as criminal justice clients in Alcohol treatment	33.9%	35%	37.9%	

Priority 5: Preventing & reducing youth offending and re-offending

Why was it a priority?

Tackling youth crime and diverting young people away from gangs and crime is a key priority for the Safer Brent Partnership and it is essential that work in this area supports and encourages more young people from getting involved in crime and tackling youth violence and diverting them away from crime when they do offend. The Safer Brent Partnership is currently working to develop and implement a robust strategy to provide a holistic, multi-agency approach to these issues, whilst the Youth Offending Service aims to reduce the risk of young people offending, re-offending and to provide counsel and rehabilitation to those who do offend.

What did we do?

- Strengthen the relationship among Safer Brent Partners to respond to local needs
 - Published Ending Gang and Youth Violence Strategy
 - Identified and trained frontline staff and school/PRU-based teachers to act as Ending Gangs and Youth Violence (EGYV) Single Points of Contact (SPOCs)
- Placed gang-affected young people in prevention, intervention and exit programmes
 - Develop and implement a suite of gendered prevention, intervention and exit service providers (commensurate to risk level)
 - Reviewed and improved the Pathways Multi-Agency Partnership (PMAP) case management forum as a means of diverting gang-involved people away from criminality and gang lifestyle
 - Aligned assessment and referral processes in and out of PMAP to the Brent Family Front Door and other case management forums (e.g. Channel, Multi-Agency Risk Assessment Conference, Multi-Agency Public Protection Arrangements & Integrated Offender Management)
 - Enabled greater support to Voluntary & Community Sector (VCS) organisations to improve their ability to bid for and carry out Community Safety commissioned projects
 - Established a five-borough gang and youth violence intervention service located in St. Mary's Hospital that will engage with people presenting with injuries consistent with serious youth violence
 - Ran multi-agency youth support programme to engage and support gang-affected young people.
 - Work with St Giles Trust SOS programme to develop and implement detached youth work plan targeted at known gang members in order to divert them from gangs criminal activities
 - Developed the Gangs "Call-in" model in South Kilburn to engage with those in gangs and offer a choice between engaged support and enforcement action
- Gain a greater understanding of the extent of girls in gangs and the risk of sexual exploitation and provide targeted and gendered interventions
 - Developed a problem profile of girls, gangs and sexual exploitation
 - Offered gendered prevention and intervention services for girls in gangs and those at risk of or victims of sexual exploitation
- Increased awareness and improve engagement with young people, parents and carers leaders in the community

- Developed and implemented rolling plan of youth and community engagement that will also include gang and youth crime awareness training for financial year 2014/15
- Reduce offending and re-offending among young people in Brent
 - Developed and implemented a list of viable police and judicial enforcement options (e.g. CRASBOs, Injunctions, etc.)
 - Ran LIFE mentoring scheme for 30 young people, referred from YOS, PMAP and ASB Team.
 - Provided Enhanced Bail Support and Co-ordination programme to support the direct delivery of services to young people held in court custody or bailed to the community
 - Provided Substance Misuse programme officers to offer counselling and interventions to 97 young people who have offended and young people accessing the Triage programme
 - Ran Triage early intervention programme to 146 young people who would otherwise receive their first criminal justice disposal.
 - Developed a Reoffending Action Plan to identify and target YOS resources towards those most likely to reoffend.
 - Supervised and provided case management support to 383 young people receiving community or custodial disposals.

How successful was it?

Indicator	Baseline	Target	Outturn	RAG
Nr of gang-affected nominals referred to multi-agency panel	To be est.	20	29	
Total of gang-affected nominals subject to positive prevention and intervention programmes	28	50	34	
Total number of gang nominals successfully exited gang and criminal activity (i.e. not coming to notice within 6 months)	2	3	3	
Nr of First Time Entrants (young people) to criminal justice system	151	210	131	
Nr of incidents of serious youth violence	144	140	200	

Priority 6: Increasing confidence & satisfaction

Why was it a priority?

Residents of Brent need to be confident that crime and disorder will be tackled effectively in their neighbourhoods. Faith in the statutory agencies funded to protect them will result in a more resilient community, more likely to pass on community intelligence and take responsibility for its own security, and will decrease vulnerability in residents. Similarly, residents of Brent should be satisfied with the level of service and the response they receive from all agencies in dealing with crime and disorder issues.

We will engage with residents and tackle the issues that matter most to them and most affect their feelings of safety. By building strong communities, we can make communities resilient to crime and social disorganisation.

What did we do?

- Increased the satisfaction of those in contact with public services designed to tackle crime and disorder issues
 - Developed risk assessment matrices and partnership processes designed to identify and tackle those most at risk of harm, and provide multi-agency case management to support and protect them
- Engaged more effectively with local communities about the services and issues which are important to them, and improve understanding about how decisions are made
 - Established Safer Neighbourhood Board in order to better engage with residents on decisions around crime and policing, and hold police and partners to account for performance and decision making
 - Increased the number of active Neighbourhood Watches
- Improve perceptions of the Borough as a safe place to live and work
 - Delivered Weeks of Action in five key target neighbourhoods, bringing together agencies in a high-visibility set of actions in a neighbourhood
 - Delivered visible community payback schemes in locations nominated by the public
- Develop a successful Prevent strategy to build resilience within the community against the threat of extremism/radicalisation.
 - Deliver WRAP (Workshop to Raise Awareness of Prevent) training to frontline practitioners and key stakeholders
 - Undertake a variety of community engagement projects with groups who may be vulnerable to extremism/radicalisation
 - *Identify and support supplementary schools* (not sure this should be explicitly listed, I think it should just come under the above bullet point.)
 - Establish and run a Prevent Advisory Forum to engage communities with the Prevent agenda
 - Ensure Prevent related national campaigns are promoted within the borough of Brent
 - Manage the multi – agency Channel process to divert and support individuals who are at risk of being drawn into terrorist-related activity.

How successful was it?

Indicator	Baseline	Target	2013-14 outturn	RAG
% who "agree" or "strongly agree" with the statement, "the police deal with the things that matter to this community" in the MPS Public Attitude Survey	66%	Increase	79%	

**Scrutiny Committee
Forward Plan 2014/15**

Date of Committee	Agenda items	Responsible officers
Tuesday 6 January 2015	<ul style="list-style-type: none"> • Safer Brent Partnership – update on progress. (request to include specific report on the implementation of Prevent) • Interim report from the Budget Scrutiny Panel 	<p>Borough Commander Met Police Christine Gilbert, Chair of Safer Brent Partnership, Chris Williams, Head of Community Safety.</p> <p>Chair of Task group</p>
Tuesday 10 February 2015	<ul style="list-style-type: none"> • Education Commission – 6th month Update on implementation of Action Plan • Update on Working with Families project and children’s social care • Future of inpatient mental health services in Brent • Use of Pupil Premium – Task group report 	<p>Gail Tolley, Strategic Director Children and Young People.</p> <p>Chair of task groups</p>

Date of Committee	Agenda items	Responsible officers
Wednesday 11 March 2015	<ul style="list-style-type: none"> • Customer Access Strategy • Housing pressures within Brent. • Work programme providers and Job Centre Plus • Equalities and HR practices 	<p>Andy Donald, Strategic Director of Regeneration and Growth</p> <p>Cara Davani, Director of HR</p>
Thursday 30 April 2015	<ul style="list-style-type: none"> • Annual report of Scrutiny Committee • Sustainability agenda – Recycling, CO2 emissions, cycling, congestion and air quality. • Local Government ombudsman complaints and corporate complaints. 	<p>Cathy Tyson, Head of Policy and Scrutiny</p> <p>Sue Harper, Strategic Director Environment and Neighbourhoods.</p>
Tuesday 16 June 2015	<ul style="list-style-type: none"> • Access to affordable childcare. • Paediatric Services in Brent. • Public Health – priorities and progress. 	<p>Sara Williams, Operational Director Early Help and Education.</p> <p>Northwest London Hospitals Trust, Brent Clinical Commissioning Group.</p> <p>Melanie Smith, Director of Public Health</p>
Wednesday 8 July 2015		